

Health Care Authorities



Records Disposition Authority

**Revision Approved by
the Local Government
Records Commission
April 26, 2006**

Table of Contents

Functional and Organizational Analysis of Health Care Authorities	<u>1-1</u>
Sources of Information	<u>1-1</u>
Historical Context	<u>1-1</u>
Health Care Authority Organization	<u>1-2</u>
Agency Function and Subfunctions	<u>1-2</u>
Making Policy and Establishing Procedures	<u>1-2</u>
Providing Direct Health Care Services	<u>1-3</u>
Providing Diagnostic and Laboratory Services	<u>1-3</u>
Dispensing Medications	<u>1-3</u>
Providing Food and Nutritional Services	<u>1-3</u>
Educating the Public	<u>1-3</u>
Administering Internal Operations	<u>1-3</u>
Analysis of Record Keeping System and Records Appraisal for the Health Care Authorities .	<u>2-1</u>
Record Keeping Systems	<u>2-1</u>
Records Appraisal	<u>2-1</u>
Temporary Records	<u>2-1</u>
Permanent Records	<u>2-1</u>
Health Care Authorities Permanent Records List	<u>2-5</u>
Health Care Authorities Records Retention and Disposition Authority	<u>3-1</u>
Explanation of Records Requirements	<u>3-1</u>
Records Retention and Disposition Requirements	<u>3-2</u>
Making Policy and Establishing Procedures	<u>3-2</u>
Providing Direct Health Care Services	<u>3-3</u>
Providing Diagnostic and Laboratory Services	<u>3-6</u>
Dispensing Medications	<u>3-9</u>
Providing Food and Nutritional Services	<u>3-10</u>
Educating the Public	<u>3-10</u>
Administering Internal Operations	<u>3-11</u>
Appendix: Health Care Authorities Annual Report (form)	

TABLE OF CONTENTS

Health Care Authorities Records Retention and Disposition Authority	1
Explanation of Records Requirements	1
Records Disposition Requirements	2
Making Policy and Establishing Procedures	2
Providing Direct Health Care Services	3
Providing Diagnostic and Laboratory Services	6
Dispensing Medications	9
Providing Food and Nutritional Services	10
Educating the Public	10
Administering Internal Operations	11
Appendix: Health Care Authorities Annual Report (form)	

Functional and Organizational Analysis of Health Care Authorities

Sources of Information

Representatives of Health Care Authorities

Alabama Association of Health Information Management, *Legal Requirements for Alabama Health Records* (2001)

Alabama Administrative Code, Chapters 420-3-6 and 420-5-7

Code of Alabama 1975, Sections 11-25-1 through 11-95-21; 22-21-1 through 22-21-112; 22-21-310 through 22-21-359

Code of Federal Regulations, 21 C.F.R., 42 C.F.R.

Florida Department of State, Bureau of Archives and Records Management, *General Records Schedule GS4 for Public Hospitals, Health Care Facilities, and Medical Providers*

North Carolina Department of Cultural Resources, Division of Archives and History, *Records Retention and Disposition Schedule—County Hospitals*

Oregon State Archives, *General Schedules—Hospital Records*

Owen, Thomas, *History of Alabama*, “Hospitals,” Volume I, 1921

Historical Context

The territorial government of Alabama passed its first laws concerning health and sanitation in 1807, but it was not until 1852 that the legislature gave counties authority over hospital services. In 1903, the courts of county commissioners in counties with more than 35,000 residents were given authority to appropriate funds for the indigent ill or wounded within the limits of the county. Counties also set up alms houses, where ill or wounded indigents were treated by the county physician. Municipalities had the authority to “aid, establish, set up, and regulate” facilities such as hospitals, almshouses, workhouses, houses of correction, and “pest houses” and to require those ill with contagious diseases to be treated in appropriate facilities, away from exposure to the general public.

Private health care also developed during the late nineteenth and early twentieth centuries. Private hospitals were generally established, operated, and equipped by doctors or by the Catholic Church. Early examples are Providence Hospital in Mobile, St. Vincent’s Hospital in Birmingham, and St. Margaret’s Hospital in Montgomery. In addition, “health spas” grew up around the state at various springs that were supposed to have curative powers. Bladon Springs, Blount Springs, and Bailey Springs are examples of these spas, which featured a physician in attendance.

In the 1940s, the Alabama legislature provided for public hospitals to be established under public hospital associations (Code of Alabama 1975, Sections 22-21-50 through -57) and county hospital boards and corporations (Code of Alabama 1975, Sections 22-21-70 through -112). Under Act 82-418, the Health Care Authorities Act of 1982, the legislature expanded and elaborated on the activities permitted to the governing bodies of public hospitals and renamed them health care authorities. The act also permitted existing public hospital boards and corporations to reincorporate as health care authorities. This act was designed to provide greater financial flexibility for public

hospitals by permitting the authorities, among other things, to issue bonds and invest moneys. Acts 87-745 and 90-532 supplemented the Health Care Authorities Act by further clarifying the powers of authorities.

There are currently 29 Health Care Authorities in the state, owned either by a city, a county, or jointly between the two. As medical costs continue to rise, however, that number is decreasing; and many Health Care Authorities find themselves in serious financial difficulties, caused primarily by inadequate government funding and their responsibility to treat their community's uninsured and indigent patients. Health Care Authorities must be licensed by the Alabama Department of Public Health and must meet the same licensure requirements as private hospitals.

Health Care Authority Organization

All but one of the public hospitals in the state are governed by a health care authority; Dale County Hospital still operates under a hospital association. The authority directors are appointed by the county commission or the municipal council (or by both). The minimum number of directors is three, and the Code of Alabama 1975, Section 22-21-314, specifies that there must be an odd number of directors. The health care authority board makes the important financial and administrative decisions for the authority and its health care facilities. There may also be a hospital board that governs hospital policy, as well as a medical executive committee that deals directly with medical policy. The day-to-day operations of the hospital are directed by the hospital administrator, a salaried employee of the hospital. Some health care authorities maintain physicians on staff, as well as nurses, aides, and medical technicians. All of the hospitals provide physician services primarily through a system of physician affiliation. A few of the hospitals have long-term care facilities (nursing home and/or rehabilitation facilities) on the hospital campus, and a few local governments, Jefferson County, for example, maintain separate long-term care facilities.

Agency Function and Subfunctions

The mandated function of health care authorities in Alabama is to provide health care services to the citizens of the county and/or municipality. The health care authorities primarily carry out the Public Services function of local government in Alabama. In the performance of their mandated function, the authorities may engage in the following subfunctions:

- **Making Policy and Establishing Procedures.** The health care authority board makes overall policy regarding such things as construction and maintenance of public hospital facilities and decisions about issuing bonds and investing to finance these facilities. Some public hospitals have a hospital board, operating under the authority of the health care authority board, that makes hospital policy, which is then carried out by the hospital administrator. A medical executive committee may assist in making medical policy. Within the hospitals, there are a number of other boards and committees that contribute to policy making in specific areas, including, for example, the medical records committee and the quality assurance committee.

- **Providing Direct Health Care Services.** This subfunction comprises the numerous activities involved in providing medical care and treatment to members of the local community. In addition to inpatient hospital care, medical services may be provided in the emergency room; in a variety of outpatient clinics; in outpatient surgery, nursing homes, and rehabilitation centers; and, in some cases, within the home of the patient.
- **Providing Diagnostic and Laboratory Services.** To provide health care services, health care authorities must have the support of medical technicians and various types of technology to carry out tests and other diagnostic procedures. These range from simple blood tests and X-rays to sophisticated imaging procedures. Testing procedures and equipment are subject to strict state and federal regulations and quality control requirements.
- **Dispensing Medications.** Health care authorities may maintain pharmacies to provide medications for patients while they are hospitalized. These pharmacies are generally subject to the same types of state and federal regulations as retail pharmacies.
- **Providing Food and Nutritional Services.** Proper nutrition is an important element of hospital care. Hospital food services must supply three meals a day for patients with a variety of dietary needs, as specified by their physicians. In addition, some hospitals maintain public cafeterias.
- **Educating the Public.** Many health care authorities have outreach programs to the community. Many of these are designed to encourage wellness and disease prevention, as well as the avoidance of habits that can lead to major health problems. Such programs may have a marketing component as well, as they are also designed to achieve public recognition and good will for the hospital.
- **Administering Internal Operations.** Administering Internal Operations includes the following groups of activities:

Managing the agency. Activities include internal office management activities common to most local government agencies, such as corresponding and communicating; scheduling; meeting; documenting policy and procedures; reporting; litigating; drafting, promoting, or tracking legislation; publicizing and providing information; managing records; and managing information systems technology.

Managing finances. Activities include budgeting (preparing and reviewing a budget package, submitting the budget package to the local department of finance, documenting amendments and performance of the budget, and reporting on established budget categories); purchasing (requisitioning and purchasing supplies and equipment, accounting for expenditures, receipting and invoicing for goods, and authorizing payment for products received); accounting for the expenditure, encumbrance, disbursement, and reconciliation of funds within the agency's budget through a uniform system of accounting and reporting; authorizing travel; contracting with companies or individuals; bidding for products and services; assisting in the audit process; investing; and issuing bonds.

Managing human resources. Activities include recruiting and hiring eligible individuals to fill vacant positions within the agency; providing compensation to employees; providing benefits such as leave, health insurance, unemployment compensation, worker's compensation, injury compensation, retirement and death benefits; supervising employees by evaluating performance, promoting, granting leave, and monitoring the accumulation of leave; training and providing continuing education for employees; and disciplining.

Managing properties, facilities, and resources. Activities include inventorying and accounting for non-consumable property and reporting property information to the appropriate authority; constructing buildings and facilities; leasing and/or renting offices or facilities; providing security for property owned by the agency; and assigning, inspecting and maintaining agency property, including vehicles.

Analysis of Record-Keeping System and Records Appraisal for the Health Care Authorities

Record-Keeping Systems

Health care authorities in Alabama operate hybrid record-keeping systems composed of paper, microfilm, and electronic records. Most still maintain records primarily in paper format, although in recent years they are creating both temporary and permanent records on electronic systems, and some make extensive use of microfilm, especially for patient records. Most health care authorities in Alabama have plans, at least, to digitize patient medical records, and in some cases to eliminate backup paper or microfilm copies. In some cases microfilm is created from a computer and provides a backup for permanent records maintained electronically.

Until now, health care authorities have had few official guidelines from the Local Government Records Commission regarding records dispositions and records management, with the exception of one or two local schedules. Some have utilized county commission or municipal financial and administrative schedules, but these did not offer complete coverage of their records.

Records Appraisal

The following is a discussion of some of the records created and/or maintained by health care authorities listed under their subfunctions.

I. Temporary Records. Temporary records should be held for what is considered to be their active life and disposed of once all fiscal, legal, and administrative requirements have been met. The following temporary records have been added since the last edition of the RDA.

- **Ambulatory Patient Medical Records (2.02c).** These are medical records for patients treated at rural health clinics, surgery clinics, ob/gyn clinics, or other clinics or outpatient services provided by the health care authority or hospital. They may include identifying information, diagnoses, reports, examinations, orders, charts, treatment plans, and releases of information, as well as additional items as necessary. The proposed disposition is based on a retention schedule published by the Alabama Association of Health Information Management, as well as requirements for participation in Medicare published by the State Board of Health and the *Code of Federal Regulations* (42 CFR 482.24).

In addition, various changes and additions have been made in the RDA sections entitled “Administering Internal Operations” (including general administrative, financial, and personnel records) in order to bring disposition requirements for these health care authority records into line with those the commission has previously approved for similar records created by other agencies of local government. These changes and additions are minor and should be apparent in the text.

II. Permanent Records. The Government Records Division recommends the following records as permanent.

Making Policy and Establishing Procedures

- **Meeting Minutes and Attachments to the Minutes of the Governing Board. (1.01a).** These are the official minutes of meetings of the governing board, including minutes of the hospital board, if one existed prior to the establishment of the health care authority. Meeting minutes and attachments provide the best overall documentation of the governance of the health care authority.
- **Administrative Policies and Procedures (1.02a).** This group of records consists of policies and procedures that are mandated for the health care authority or that the board approves for hospital-wide use. As some of these are not present in the Minutes of the Board, they are a complementary group of records that document the governance of the health care authority.
- **Administrative Correspondence (1.03).** Administrative correspondence for health care authorities consists of correspondence that sets or discusses significant policy issues and is created or received by the chairman of the health care authority board, the hospital administrator, or the medical director. It may include correspondence with the county commission or municipal council. Such correspondence documents important issues faced by the authorities and hospitals, as well as demonstrating how their decision-making processes are carried out.

Providing Direct Health Care Services

Documentation of this subfunction may be found in the meeting minutes of the authority's governing board.

Providing Diagnostic and Laboratory Services

- **Radiology/Nuclear Medicine Operational Records - Employee Monitoring Reports (3.10a).** These records document radiation doses received by employees during the performance of job-related duties, as well as doses received during planned special exposures, accidents, and emergency conditions. They are designated permanent by the Alabama Department of Public Health (Alabama Administrative Code, 420-3-26-.03[46][f]).
- **Radioisotope Records (3.10d).** These records track radioisotopes in the hospital from receipt to disposal. Because radioisotopes are extremely hazardous materials and their harmful effects may not be evident immediately, this documentation must be maintained permanently, according to Alabama Department of Public Health regulations (Alabama Administrative Code, 420-3-26).

Dispensing Medications

Documentation of this subfunction may be found in the meeting minutes of the authority's governing board and/or medical executive committee.

Providing Food and Nutritional Services

Documentation of this subfunction may be found in the meeting minutes of the authority board and/or medical executive committee.

Educating the Public

- **Educational Program Materials (6.01b).** Some health care authorities offer community service and educational programs to inform elements of the community, such as the elderly or young mothers, about preventive health care and healthy living practices. This series consists of publicity and informational materials created for major educational programs and initiatives. They provide historical evidence of the hospital's efforts to serve its community.

Administering Internal Operations—Managing the Agency

- **Health Care Authority Institutional History Files (7.01).** These records are maintained to document the history of the hospital and its role in the community. They may include scrapbooks, ledgers or volumes, executive speeches, or newspaper clipping files pertaining to important events or issues in the history of the hospital.
- **Annual Reports (7.09).** Some hospitals may create an annual report for the county commission/municipal council and the public, setting out important accomplishments or changes that have occurred during the past year. Such a report is useful summary documentation of the hospital's activities for a given year.
- **Publicity and Informational Materials (7.10).** These are printed materials intended to publicize the hospital's programs and procedures. In addition to providing useful information, they document the hospital's efforts to communicate with local citizens and to explain its policies and services to the community.
- **Websites (7.15).** Some health care authorities develop websites for responding to public inquiries and publicizing information. The site may include information on health care authority services, the location of hospitals and clinics, staff names and contact information, etc. In order to provide long-term documentation, the proposed disposition calls for a complete copy of the site to be preserved at least annually, or as often as significant changes are made.

Administering Internal Operations—Managing Finances

- **General Ledgers—general ledgers and detailed year-end trial balances created prior to 1975 (8.03b).** The general ledger is the record of final entry for all financial transactions: collecting fees and other revenue, purchasing, investing, administering state and federal funds, and general accounting. Originally, general ledgers were manually created; now, these records and another financial summary, the detailed year-end trial balance, are often electronically created. This revision of the RDA stipulates that general ledgers and trial balances to records created before 1975 will be retained permanently. Post-1975 records retain the 10-year period previously approved for general ledgers and trial balances in

electronic format. Annual Financial Reports (12.01d) and Audit Reports (12.02) provide permanent documentation of the health care authority's financial practices.

- **Audit Reports (8.06).** Health care authorities undergo numerous audits. In general, the financial audit is carried out by a private firm and reviewed by the Examiners of Public Accounts on an annual basis. The audit report is the primary documentation of the authority's financial accountability to the public.
- **Federal and State Grant Project Final Reports (8.10).** Final reports of grant projects document the receipt and use of these funds by the health care authority. Many times these are the only reports documenting one-time activities of the authority.

Administering Internal Operations—Managing Human Resources

- **Employee Handbooks (9.06).** These handbooks may be created to provide guidance to new hospital employees about personnel rules and other policies and procedures. They may serve as evidence of compliance with state and federal hiring practices and may be used in personnel-related litigation.
- **Employee Newsletters (9.07).** Employee newsletters offer a narrative of hospital employment policies, employee programs and benefits, and information on individual employees. Along with employee handbooks, these records are the primary documentation of human resources management for the health care authority.

Health Care Authorities Permanent Records List

Making Policy and Establishing Procedures

1. Meeting Minutes and Attachments to the Minutes of the Governing Board (1.01a)
2. Administrative Policies and Procedures (1.02a)
3. Administrative Correspondence (1.03)

Providing Diagnostic and Laboratory Services

1. Radiology/Nuclear Medicine Operational Records - Employee Monitoring Reports (3.10a)
2. Radiology/Nuclear Medicine Operational Records - Radioisotope Records (3.10d)

Dispensing Medications

This subfunction has no permanent records.

Providing Food and Nutrition Services

This subfunction has no permanent records.

Educating the Public

1. Educational Program Materials (6.01b).

Administering Internal Operations—Managing the Agency

1. Health Care Authority Institutional History Files (7.01)
2. Annual Reports (7.09)
3. Publicity and Informational Materials (7.10a)
4. Websites (7.15)

Administering Internal Operations—Managing Finances

1. General Ledgers and Detailed Year-end Trial Balances Created Prior to 1975 (8.03b)
2. Audit Reports (8.06)
3. Federal and State Grant Project Final Reports (8.10b).

Administering Internal Operations—Managing Human Resources

1. Employee Handbooks (9.06)
2. Employee Newsletters (9.07)

Health Care Authorities Records Retention and Disposition Authority

This records disposition authority (RDA) is issued by the Local Government Records Commission under authority granted by the Code of Alabama 1975, Sections 41-13-5 and 41-13-22 through -24. It was compiled by the Government Records Division, Alabama Department of Archives and History (ADAH), which serves as the commission's staff, in cooperation with representatives of the state's health care authorities. The RDA lists records created and maintained by health care authorities in carrying out their mandated function and subfunctions. It establishes retention periods and disposition instructions for those records and provides the legal authority for the health care authorities to implement records destruction.

Alabama law provides that local government records cannot be destroyed or otherwise disposed of without prior approval by the Local Government Records Commission (Ala. Code 41-13-23). Approval by the Local Government Records Commission is achieved by adoption and implementation of a records disposition authority. For assistance in implementing this RDA, or for advice on records disposition or other records management concerns, contact the ADAH Government Records Division at (334) 242-4452.

Explanation of Records Requirements

- This RDA establishes retention and disposition instruction for records created by health care authorities. It does not require the creation of any record not normally created in the conduct of an authority's business, although the creation of certain records may be required by its administrative procedures, work responsibilities, audit requirements, or legislative mandates. Therefore, a health care authority may not necessarily create all of the records listed below.
- This RDA establishes retention and disposition instructions for records listed below, regardless of the medium on which those records may be kept. Electronic mail, for example, is a communications tool that may record permanent or temporary information. As for records in any other format, the retention periods for e-mail records are governed by the requirements of the appropriate subfunction to which the records belong.
- Certain other short-term records that do not materially document the work of an agency may be disposed of under this RDA. Such materials include: (1) duplicate record copies that do not require official action, so long as the creating office maintains the original record for the period required; and (2) transitory records, which are temporary records created for short-term, internal purposes that may include, but are not limited to: telephone call-back messages; drafts of ordinary documents not needed for their evidential value; copies of material sent for information purposes but not needed by the receiving office for future business; and internal communications about social activities. They may be disposed of without documentation of destruction. Other items that may be disposed of without documentation of destruction include: (1) catalogs, trade journals, and other publications received that require no action and do not document activities; (2) stocks of blank stationery, blank forms, or other surplus printed materials that are not subject to audit and have become obsolete.
- Any record created by a health care authority prior to 1900 should be regarded as permanent.

Records Retention and Disposition Requirements

This section of the RDA is arranged by health care authority subfunctions and lists the groups of records created and/or maintained by health care authorities as a result of activities and transactions performed in carrying out those subfunctions. A health care authority may submit requests to revise specific records disposition requirements, or to create requirements for additional records, to the Local Government Records Commission for consideration at its regular quarterly meetings.

1. Making Policy and Establishing Procedures

<u>No.</u>	<u>Record Title</u>	<u>Disposition</u>
1.01	Meeting Records	
a.	Meeting minutes and attachments to the minutes of the governing board. These are official minutes of meetings of the governing board, including minutes of the hospital board, if one existed prior to the establishment of the health care authority. The records may also include the agenda and any attachments provided to board for action at the meeting, such as financial reports, project reports, surveys, and hospital and employee newsletters.	PERMANENT
b.	Minutes of subsidiary/departmental committees. These are minutes of subsidiary or specialized committees, such as the blood/tissue utilization committee, compliance committee, risk management committee, and credentialing committee, as well as of department meetings. Reports on these meetings will eventually be summarized in the minutes of policy-making committees.	Retain 3 years.
c.	Recordings of meetings. Recordings of meetings may be made on tape or in electronic format, generally to assist in preparation of the minutes.	Retain until final approval of the minutes.
1.02	Health Care Authority Policies and Procedures	
a.	Administrative policies and procedures. Policies and procedures that are mandated or go to the Board for approval apply to the entire hospital, rather than to a specific program area. These policies and procedures address broad categories, such as patient rights, organizational ethics, assessment and care of patients, patient and family education, organizational goals and performance, HIPPA guidelines, management of the hospital environment, and human resources policies.	PERMANENT

<u>No.</u>	<u>Record Title</u>	<u>Disposition</u>
1.02	b. Departmental/programmatic policies and procedures. These are policies and procedures that apply specifically to a certain program (e.g., nursing or pharmacy) or that apply to technical aspects of patient care or other programmatic functions.	Retain 5 years.
1.03	Administrative Correspondence. Internal or external correspondence on policy-related issues may be initiated or received by, for example, the chief administrative officer. These records do not include day-to-day correspondence on routine health care authority affairs.	PERMANENT
1.04	Routine Correspondence. This correspondence is related to day-to-day operations of health care authority offices.	<u>Retain 3 years</u>

2. Providing Direct Health Care Services

<u>No.</u>	<u>Record Title</u>	<u>Disposition</u>
2.01	Patient Medical Records. These records include a complete, current medical record for every patient seeking care or service from a health care authority or public hospital. Besides identifying information, they may contain all diagnoses, reports, examinations, orders, charts, treatment plans, and releases of information, as well as additional items as necessary.	Retain 10 years after creation or for useful life. Retain records of minors 10 years or until individual reaches age 21, whichever is longer.
2.02	Nursing and Ambulatory Patient Records	
	a. Nursing home patient medical records. These are medical records for patients in long-term nursing care facilities attached to the health care authority or county nursing homes. May include identifying information, diagnoses, reports, examinations, orders, charts, treatment plans, and releases of information, as well as additional items as necessary.	Retain 5 years after patient leaves the facility.

<u>No.</u>	<u>Record Title</u>	<u>Disposition</u>
2.02	<p>b. In-home nursing patient medical records. These are medical records for patients nursed at their homes by nursing staff provided by the health care authority or hospital. They may include identifying information, diagnoses, reports, examinations, orders, charts, treatment plans, and releases of information, as well as additional items as necessary.</p>	Retain 5 years after last contact with patient.
	<p>c. Ambulatory patient medical records. These are medical records for patients treated at rural health clinics, surgery clinics, ob/gyn clinics, or other clinics or outpatient services provided by the health care authority or hospital. They may include identifying information, diagnoses, reports, examinations, orders, charts, treatment plans, and releases of information, as well as additional items as necessary.</p>	Retain 5 years after last contact with patient.
2.03	<p>Appointment Books/Sign-In Sheets. These records are created primarily in clinics and for out-patient surgery. They indicate patients' appointment and arrival times.</p>	Retain for useful life.
2.04	<p>Registers and Logs</p>	
	<p>a. Admissions register. This is a chronological listing of all patients admitted to the hospital.</p>	Retain 10 years after last entry.
	<p>b. Birth register. This is a chronological listing of all births occurring at the hospital.</p>	Retain 10 years.
	<p>c. Death register. This is a listing of all deaths that occur at the hospital; it includes name, date of death, and cause of death.</p>	Retain 10 years.
	<p>d. Outpatient/ambulatory patient register. This is a chronological listing of outpatients/ambulatory patients; it includes identifying information, physician's name, and procedures performed.</p>	Retain 10 years after last entry.
	<p>e. Tumor register. This is a listing of all cases of cancer seen at the hospital.</p>	Retain 10 years after last entry.
	<p>f. Central sterile log. These are records of the results of daily checks for sterilization effectiveness.</p>	Retain 10 years after last entry.
	<p>g. Delivery room register. This is a chronological listing of names of those utilizing the delivery room and date of use.</p>	Retain 10 years after last entry.

<u>No.</u>	<u>Record Title</u>	<u>Disposition</u>
2.04	<p>h. Emergency room log. This is a chronological listing of patients seen in the emergency room.</p>	Retain 10 years after last entry.
	<p>i. Surgical/recovery log. This is a chronological listing of patients undergoing procedures in the operating room and subsequently receiving treatment in the recovery room.</p>	Retain 10 years after last entry.
	<p>j. Observation log. This is a listing of patients kept in the hospital for observation lasting less than 24 hours.</p>	Retain 5 years after last entry.
	<p>k. X-ray log. This is a listing of patients to whom X-rays were administered.</p>	Retain 7 years after last entry.
2.05	Indices	
	<p>a. Patient index. This index contains the names of all patients seen at any hospital or clinic service; it serves as a reference guide to the patient medical files.</p>	Retain patient information 20 years after creation or for useful life.
	<p>b. Physician index. The physician's index lists each patient's name, the date and time of service, the attending physician's name, medical records numbers, and procedures performed.</p>	Retain 10 years.
	<p>c. Disease/operation/surgical index. This Index serves as a reference to diseases treated and operations performed at the hospital.</p>	Retain 10 years.
	<p>d. Nursing unit patient index. This index serves as a reference to patients currently being treated in a hospital unit; it may include floor census records, which are used to track room usage and the number of beds available.</p>	Retain for useful life.
2.06	<p>Emergency Room "On Call" Physicians List. These records document which physicians were on call to work in the ER on any given shift.</p>	Retain 5 years.
2.07	<p>Staffing Sheets. These daily lists are maintained to document the names of employed clinical staff who worked shifts in various hospital units on a particular day.</p>	Retain 5 years.

<u>No.</u>	<u>Record Title</u>	<u>Disposition</u>
2.08	Organ Donation/Transplant Tracking System Records. This centralized records system documents the receipt and disposition of all organs and tissues donated or transplanted in the hospital; it may include organ or tissue type, donor ID number, name and license number of the organ or tissue procurement or distribution facility, recipient's name and ID number, name of doctor performing transplant, and date of procedure.	Retain 20 years.
2.09	Videotapes of Special Procedures/Surgery. Videotapes are used to document how a procedure was carried out or for educational purposes.	Retain for useful life.
2.10	Social Services Records. These records document discharge planning; referrals to nursing homes, county departments of social services, home health services, or other facilities, as well as patient tracking records.	Retain 3 years.
2.11	Statistical Reports. Medical statistical reports may be required by the health care authority and various regulatory agencies. Usually, they are prepared monthly and document admissions, patient demographic information, types of illnesses treated, and surgeries performed. This series does <i>not</i> include the health care authority's annual report.	Retain 5 years.
2.12	Infection Control Records. These records document the hospital's infection control program. They include investigation reports, procedures testing and evaluation, surveillance records and logs, and reports of employee exposure.	Retain 10 years.

3. Providing Diagnostic and Laboratory Services

<u>No.</u>	<u>Record Title</u>	<u>Disposition</u>
3.01	Cytology Slides. These slides are prepared for the analysis of blood fluid samples, as governed by the Clinical Laboratory Improvement Act of 1988, 42 CFR 493.1257.	Retain 5 years.

<u>No.</u>	<u>Record Title</u>	<u>Disposition</u>
3.02	Histopathology Records. These records are related to the analysis of bodily tissues, as governed by the Clinical Laboratory Improvement Act of 1988, 42 CFR 493.1259.	
a.	Specimen blocks. These are paraffin blocks in which specimens and samples are preserved.	Retain 2 years.
b.	Stained slides. These slides are created from tissue samples.	Retain 10 years.
3.03	Immunochemistry Records. These records document each step in the processing, testing, and reporting of patient specimens to assure the accuracy of the testing. They are governed by the Clinical Laboratory Improvement Act of 1988, 42 CFR 493.1107.	Retain 5 years.
3.04	Pathology Reports. These records concern the pathology of samples analyzed by the laboratory as a result of surgeries; they are governed by the Clinical Laboratory Improvement Act of 1988, 42 CFR 498.1259.	Retain 10 years.
3.05	Proficiency Testing Records. These records document the handling, preparation, processing, examination, and each step in the testing and reporting of results for all proficiency testing samples. They include signed Attestation Statements and recommendations to improve performance. The records are governed by the Clinical Laboratory Improvement Act of 1988 42 CFR 493801 and 823.	Retain 2 years.
3.06	Quality Control Records	
a.	Laboratory. These records include signed Attestation Statements. They are governed by the Clinical Laboratory Improvement Act of 1988, 42 CFR 493.1107.	Retain 2 years.
b.	Immunochemistry	Retain 5 years.
c.	Mammography	Retain 1 year.

<u>No.</u>	<u>Record Title</u>	<u>Disposition</u>
3.07	Test Records. These records may include records of patient tests, instrument printouts, test reports, test requisitions, and test authorizations. They are governed by the Clinical Laboratory Improvement Act of 1988, 42 CFR. 493.1107 and 1109.	Retain 2 years.
3.08	Blood Bank Records. These records document such information as dates of donation; patient typing; reactions; blood product storage, distribution, and inspection; errors and accidents; and final disposition reports.	Retain 5 years.
3.09	X-Ray Films, Scans, and Other Images. These records include all images produced by diagnostic procedures.	Retain 5 years.
3.10	Radiology/Nuclear Medicine Operational Records	
a.	Employee monitoring reports. These records document the testing of employees' radiation levels. They are governed by federal and state laws and regulations.	PERMANENT
b.	Instrument and equipment records. These records include calibrations and records of maintenance.	Retain 5 years.
c.	Radiation and contamination records. These records include any reports of contamination, as well as records documenting inspection by state and federal agencies, audit reports, and reports of error correction. They are governed by federal and state laws and regulations.	Retain 5 years.
d.	Radioisotope records. These records may include evidence of the receipt, transfer, use, storage, delivery, and disposal of radioisotopes, as well as over-exposure reports. They are governed by federal and state laws and regulations.	PERMANENT
3.11	Electronic Monitoring/Tracing Strips/Videotapes. These are records of capnography, EEG, EKG, fetal monitoring, pulse oximetry, stress tests, and treadmill tests	
a.	When strips/videotapes are not a part of medical record	Retain for useful life.

<u>No.</u>	<u>Record Title</u>	<u>Disposition</u>
3.11	b. When strips/videotapes are a part of medical record	Retain for life of the medical record.

4. Dispensing Medications

<u>No.</u>	<u>Record Title</u>	<u>Disposition</u>
4.01	Inventories and Order Forms. These records include inventories of both controlled and non-controlled substances, as well as drugs destroyed or disposed of. They are governed by 21 CFR 1304.04 and 1305.13.	Retain 2 years.
4.02	Narcotics Records. These records document tracking of the distribution of controlled substances, as governed by 21 CFR 4304.03.	Retain 2 years.
4.03	Prescriptions. Doctors' written prescriptions are maintained by the pharmacy; as governed by 21 CFR 1306.25.	Retain 2 years.
4.04	Pharmacy Patient Records. These records document all patients served by the hospital pharmacy. They include identifying information; new and refilled prescriptions; and information about allergies, drug reactions, and chronic conditions.	Retain 2 years after last entry.
4.05	Adverse Drug Reaction Reports. These reports to the Food and Drug Administration describe adverse reactions to drugs dispensed by the pharmacy.	Retain 3 years.

5. Providing Food and Nutritional Services

<u>No.</u>	<u>Record Title</u>	<u>Disposition</u>
5.01	Food Service Sanitation and Inspection Records. These records document inspections by the county health department or other regulatory agencies, as well as records of environmental monitoring of food preparation and storage areas and records of insect/rodent prevention and treatment.	Retain 5 years.
5.02	Dietary Recipe Records. Recipes are used in the preparation of patient meals; the records may include nutritional analysis, ingredients, and serving size.	Retain for useful life.
5.03	Menus. These are lists of food choices served by the health care authority to patients on a particular day, as governed by 42 CFR 483.480.	Retain for useful life.
5.04	Food Service Operational Files. These records document routine food service operations, based on U.S. Department of Agriculture requirements. They may include reconciliation reports, patients served counts, commodity inventories, meal production records, and customer surveys.	Retain 2 years following audit.

6. Educating the Public

<u>No.</u>	<u>Record Title</u>	<u>Disposition</u>
6.01	Educational Program Records—Community Based	
a.	Educational program operational records. These records document the routine operation of educational programs; they may include participant rosters, fees, correspondence, and evaluations.	Retain 5 years.

<u>No.</u>	<u>Record Title</u>	<u>Disposition</u>
6.01	<p>b. Educational program materials. These records document the program's goals, overall description, and publicity.</p> <p>Educational program materials documenting major programs and initiatives (May be placed in series 7.01, Health Care Authority Institutional History Files)</p> <p>Other materials</p>	<p>PERMANENT</p> <p>Retain for useful life.</p>

7. Administering Internal Operations—Managing the Agency

<u>No.</u>	<u>Record Title</u>	<u>Disposition</u>
7.01	<p>Health Care Authority Institutional History Files. These records include scrapbooks, newspaper clippings, organizational charts, ledgers, photographs, videotapes, newsletters, brochures and other publications, anniversary books, or other volumes compiling historical information about the health care authority.</p>	<p>PERMANENT (May be transferred to a local library, archives, or historical society under the terms of a local government records deposit agreement)</p>
7.02	<p>Mailing Lists. These records include various lists of names and addresses used by the health care authority.</p>	<p>Retain for useful life.</p>
7.03	<p>Telephone and Fax Machine Contact Logs. These are lists of telephone and fax machine contacts and related data.</p>	<p>Retain for useful life.</p>
7.04	<p>Administrative Reference Files. These materials are not created by the health care authority; they are collected and used only as reference sources of information.</p>	<p>Retain for useful life.</p>

<u>No.</u>	<u>Record Title</u>	<u>Disposition</u>
7.05	Board Appointment Records. These records provide official documentation of the appointment of health care authority board members.	Retain 2 years following audit.
7.06	Board Meeting Notices. These are official notifications of the time and place of regular and special board meetings.	Retain 2 years following audit.
7.07	Accreditation Records. These records document the health care authority's accreditation and approval to provide health care services to the public. They include all licenses and permits required by the state or federal government.	Retain 3 years after accreditation, license, or permit is renewed, superseded, or terminated.
7.08	Calendars. These are desk calendars and other scheduling devices for health care authority executive staff.	Retain 1 year.
7.09	Annual Reports. These are yearly summaries of health care authority's activities and financial status, as required by the county commission, municipal government, or accrediting agency.	PERMANENT (May be placed in series 7.01 Health Care Authority Institutional History Files.)
7.10	Publicity and Informational Materials. These records may include news releases, newsletters, brochures, periodicals, photographs, videotapes, audiotapes, speeches, and public service announcements.	
a.	Materials documenting major programs and community initiatives	PERMANENT May be placed in series 7.01 Health Care Authority Institutional History Files.

<u>No.</u>	<u>Record Title</u>	<u>Disposition</u>
7.10	b. Subsidiary materials	Retain for useful life.
7.11	Risk Management Records. Risk management program files include records of employees' continuing safety education and training, incident and accident reports, and reports of patient grievances.	Retain 3 years.
7.12	Legal Case Files. These records document civil law suits filed <u>by or</u> against the health care authority or hospital and hearings conducted by the health care authority board.	Retain 6 years after the case is closed.
7.13	Records Management Documentation	
	a. Records documenting the implementation of the health care authority's RDA. These records include records management plans, records inventories, finding aids, and destruction notices.	Retain 2 years following audit.
	b. Copy of approved RDA. The RDA provides legal guidelines for the disposition of all health care authority records. Each health care authority should maintain a signed copy of the RDA.	Retain 2 years following the audit period in which the RDA was superseded.
	c. Medical records external checkout system records. These records document the checking out and return of patient medical records, as well as requests for copies and release of information forms. This disposition also applies to the medical records tracking system required by HIPPA regulations.	Retain 6 years after the end of the fiscal year in which the records were created.
	d. Local records deposit agreement. This is a formal agreement that may be executed by a health care authority so that a local records repository (library, archives, or historical society) may maintain its long-term records. The agreement may include an inventory of records at the repository.	Retain 10 years after termination of the agreement.

<u>No.</u>	<u>Record Title</u>	<u>Disposition</u>
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7.14 Computer Systems Documentation. These records include hardware and software manuals and diskettes, and warranties.

Disposition: Retain former system documentation 2 years following the audit period in which the former hardware and software no longer exist anywhere in the agency, and all permanent records have been migrated to the new system.

<p>7.15 Websites. Health care authorities may develop websites for responding to public inquiries and publicizing information on services, the location of hospitals and clinics, staff names and contact information, and other information of interest to the public.</p>	<p>PERMANENT Preserve a complete copy of the website annually, or as often as significant changes are made.</p>
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8. Administering Internal Operations—Managing Finances

<u>No.</u>	<u>Records Title</u>	<u>Disposition</u>
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<p>8.01 Budgeting Records. These records document the preparation of a budget request package and reporting the status of funds, requesting amendments of allotments, and reporting program performance.</p>	<p>Retain 2 years following audit.</p>
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<p>8.02 Purchasing Records. These records document requisitioning and purchasing supplies and equipment, receipting and invoicing goods, and authorizing payment for products. They may include purchase orders, invoices, and receiving reports.</p>	<p>Retain 2 years following audit.</p>
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Note: Disposition for grant-related purchasing records is provided under RDA item 8.10b.

<u>No.</u>	<u>Record Title</u>	<u>Disposition</u>
8.03	Accounting Records	
	<p>a. Records of original entry. These records includes journals; registers; subsidiary ledgers; and records of deposits of funds including canceled checks, check stubs, deposit slips and other banking records, and receipt books.</p> <p><u>Note:</u> Disposition for grant-related accounting records is provided under RDA item 8.10b.</p>	Retain 2 years following audit.
	<p>b. General ledgers and detailed year-end trial balances. These are records of final entry for all financial transactions; annual financial summaries that may be in the form of manually-generated, bound ledgers or computer print-outs of year-end trial balances.</p>	
	Records created prior to 1975	PERMANENT
	Records created in or after 1975	Retain 10 years after the end of the fiscal year in which the record was created.
8.04	Travel Records. These records document requests for authorization from supervisors to travel on official business and related materials, such as travel reimbursement forms and itineraries.	Retain 2 years following audit.
8.05	Contracts. These records document contracts for services or personal property.	Retain 6 years after termination.
8.06	Audit Reports. These records include both independent audits and Examiners of Public Accounts audits of health care authorities.	PERMANENT
8.07	Bond Records. These records document bonds issued by the health care authority and its adherence to all applicable laws regarding issuance.	Retain 2 years following audit.

<u>No.</u>	<u>Record Title</u>	<u>Disposition</u>
8.08	Investment Records. Records documenting the health care authority’s investment activities, as allowed under the Code of Alabama 1975, Section 22-21-318.	Retain 2 years following audit.
8.09	Insurance Records. These records document insurance claims and payments for services; they include Medicaid and Medicare claims.	Retain 2 years following audit.
8.10	Federal and State Grant Project Files. These records document the health care authority’s application for and conduct of grant projects funded by local, state, federal, or private sources. Disposition is as follows:	
	<p>a. Financial reports, interim narrative reports, and correspondence. These records include financial reports, interim narrative reports, background materials, and other non-financial supporting documentation for grants awarded. Also included are records relating to unsuccessful grant applications.</p>	Retain 6 years after submission of final financial report or denial of application.
	<p>b. Subsidiary financial records. These records include accounting or purchasing records and any other subsidiary financial documentation of federal grants, excluding federal financial reports (see federal Rule 1354).</p>	Retain 3 years after submission of final financial report.
	<p>c. Final Reports. Final narrative summaries are submitted according to the requirements of the funding agency.</p>	PERMANENT May be placed in series 7.01 Health Care Authority Institutional History Files.

9. Administering Internal Operations—Managing Human Resources

<u>No.</u>	<u>Record Title</u>	<u>Disposition</u>
9.01	Job Recruitment Materials. These records document efforts by health care authorities to advertise positions and attract qualified personnel.	Retain 3 years.

<u>No.</u>	<u>Record Title</u>	<u>Disposition</u>
9.02	Position Classification Materials. These records document job requirements, description, and salary range for health care authority positions.	Retain 4 years after position was reclassified.
9.03	Requests for Professional/Support Staff Position. These records document requests for personnel submitted by individual offices and subsequent reviewing and/or approval actions taken by the health care authority.	Retain 3 years.
9.04	Application Files. These records document applications for employment, maintained for consideration when vacancies arise. They also include rejected applications, applications for transfer, and applications for promotion.	
	a. Successful applications	Retain in employee personnel file.
	b. Unsuccessful applications	Retain 3 years.
	c. Supplemental data forms. Information on these forms includes the job applicant's name, Social Security number, date of birth, race, gender, and recruitment source. The form may be separated and filed separately from other information on the employment application.	Retain 6 years after employee separation or 3 years after an unsuccessful application.
	d. I-9 Forms. These federal forms are used to verify that persons seeking employment are eligible to work in the United States. Disposition of the employing agency's copy is provided by 8 CFR 274a.2.	Retain 3 years after employment or 1 year after termination, whichever is longer.
9.05	Equal Opportunity Employment Commission Files. Records documenting the local system's compliance with regulations of the EEOC; includes EEOC Forms 168A and 168B.	Retain 3 years.

<u>No.</u>	<u>Record Title</u>	<u>Disposition</u>
9.06	Employee Handbooks. Handbooks may be created by health care authorities to explain internal operations and procedures to new employees.	PERMANENT One copy may be placed in series 7.01, Health Care Authority Institutional History Files. <u>Other copies:</u> Retain for useful life.
9.07	Employee Newsletters. Internal newsletters may be created by health care authorities to communicate news and important events to employees.	PERMANENT One copy may be placed in series 7.01, Health Care Authority Institutional History Files. <u>Other copies:</u> Retain for useful life.
9.08	Payroll Records	
	a. Salary and wage records. These records include pre-payroll reports, monthly payroll check registers, monthly fund distribution reports, payroll action forms.	Retain 2 years following audit.
	b. Payroll deduction authorizations. These records (including W-4 forms) document an individual employee's authorization to withhold taxes and other deductions from the employee's pay.	Retain 6 years after separation of employee.
	c. Payroll deduction records. These records document taxes (including W-2 Forms), retirement contributions, and all other deductions withheld from the pay of individual employees.	Retain 2 years following audit.

<u>No.</u>	<u>Record Title</u>	<u>Disposition</u>
9.08	<p>d. Retirement contribution reports. These records document the amount of retirement contributions deducted from salaries of health care authority staff.</p>	Retain 6 years after separation of employee, or as stipulated by the appropriate retirement system.
	<p>e. Annual payroll earnings reports. These records are summaries of employees' payroll earnings for a fiscal year, including all deductions.</p>	Retain 50 years after end of tax year in which the records were created.
9.09	<p>Employee Personnel Files. These records document an employee's work history with the health care authority. They are generally maintained as case files and may include records of continuing education, performance evaluations, disciplinary actions, and background checks.</p>	Retain 6 years after separation of employee.
9.10	<p>Employee "Cafeteria Plan" (Flexible Benefits) Records. These records document salary reduction-type plans authorized by the Internal Revenue Service Code, Section 125.</p>	
	<p>a. Records outlining general information about the plan</p>	Retain until superseded.
	<p>b. Subsidiary documentation. Applications, reports, and correspondence.</p>	Retain 5 years after termination of participation in plan.
9.11	<p>Work Schedule Records. Records documenting employees' daily and weekly work schedules; includes medical staff scheduling records.</p>	Retain 2 years following audit.
9.12	<p>Leave and Attendance Records</p>	
	<p>a. Records documenting employees' hours worked, leave earned, and leave taken (including time sheets and cards)</p>	Retain 2 years following audit.

<u>No.</u>	<u>Record Title</u>	<u>Disposition</u>
9.12	b. Records documenting sick leave donations	Retain 2 years following audit.
	c. Records documenting final leave status (cumulative leave)	Retain 6 years after separation of employee.
9.13	Unemployment Compensation Records. These records document employee claims for unemployment compensation.	Retain 2 years following the audit period in which the transaction occurred.
9.14	Worker's Compensation Records. These records document claims and payments to employees for on-the-job injuries or job-related disabilities covered under the law.	Retain 12 years after the end of the fiscal year in which the transaction occurred (Code of Alabama 1975, Section 25-5-4).
9.15	Training Records. These records document the provision of in-service training and professional development for staff. They include workshop records and evaluations.	Retain 3 years.
9.16	Medical Staff Credentials Files. These records document the credentials and licenses of medical staff and allied health professionals, such as physician's assistants, nurse practitioners, and psychologists.	Retain 10 years after separation of the individual from the health care authority.

<u>No.</u>	<u>Record Title</u>	<u>Disposition</u>
9.17	Quality Assurance/Peer Review Files. Records of medical and allied health professional staff that are used by the hospital for quality control and/or performance review.	Retain 5 years.

10. Administering Internal Operations—Managing Properties, Facilities, and Resources

<u>No.</u>	<u>Record Title</u>	<u>Disposition</u>
10.01	Annual Inventory Records. These records document all personal property, equipment, or capital outlay of the health care authority on an annual basis.	Retain 2 years following audit.
10.02	Receipts of Responsibility for Property. These records document health care authority property temporarily in the use or possession of employees, as well as patient property lists and receipts for valuables.	Retain 2 years after return of item(s).
10.03	Health Care Authority Construction Project Files. These records document all activities pertaining to the planning and construction of health care authority facilities.	Retain for the life of the facility. (May then be transferred to a local library, archives, or historical society under the terms of a local government records depository agreement.)
10.04	Real Property Ownership Records. These records include deeds and supporting documentation for real property owned by the health care authority.	Retain until property is sold.

<u>No.</u>	<u>Record Title</u>	<u>Disposition</u>
10.05	Real Property Leasing/Rental Records. These records document the leasing or renting of land, buildings, or facilities by the health care authority.	Retain 10 years after the end of the fiscal year in which the lease or rental agreement was terminated.
10.06	Property Insurance Records. These records document the purchase of insurance policies for health care authority buildings and facilities.	Retain 10 years after the end of the fiscal year in which the insurance policy was terminated.
10.07	Facilities/Buildings Security Records. These records document the carrying out of security measures and procedures by the health care authority in its buildings and facilities. They include visitor logs.	Retain 2 years following audit.
10.08	Facilities/Buildings Inspection Files and Reports. These records documenting inspections of health care authority facilities to comply with standards, rules, and codes affecting the health and safety of the occupants. They include fire and tornado drill reports, security inspections, and safety inspections.	Retain 5 years.
10.09	Building Maintenance Work Orders. These records document routine maintenance on health care authority facilities and property.	Retain 1 year.
10.10	Waste Disposal Records. These records document the operation of any on-site incinerator, as well as the disposal of biomedical or radioactive waste.	Retain 3 years.

Requirement and Recommendations for Implementing the Health Care Authority Records Disposition Authority

This RDA constitutes authorization by the Local Government Records Commission to dispose of records as stipulated, with the condition that the responsible official must submit an annual report form (see attached) to the ADAH Government Records Division to document records destruction. The ADAH, which serves as the commission's staff, retains the annual report as a permanent record.

In addition to authorizing a procedure for legally destroying temporary health care authority records, the Local Government Records Commission encourages the authorities to establish a quality record-keeping program in order to meet their legal and public service needs. Such a program should include the following activities:

- The health care authority administrator, or a designated officer, should be responsible for ensuring the regular implementation of this RDA, maintaining records in compliance with national and state standards, and coordinating the destruction of disposable records.
- Permanent records in the custody of the health care authority should be maintained under proper intellectual control, and in an environment that will ensure their physical order and preservation. In addition to records appraised as permanent in the RDA, the Local Government Records Commission has directed that any records created prior to 1900 shall be regarded as permanent.
- The health care authority should maintain full documentation of any computerized record keeping system it employs. It should develop procedures for: (1) backing up all permanent records held in electronic format; (2) storing a back-up copy off-site, and (3) migrating all permanent records when the system is upgraded or replaced. If the health care authority chooses to maintain permanent records solely in electronic format, it is committed to funding any system upgrades and migration strategies necessary to ensure the records' permanent preservation and accessibility.
- Microforms of permanent records should conform to quality standards set by the American National Standards Institute (ANSI) and the Association for Image and Information Management (AIIM). According to the Code of Alabama 1975, Section 41-13-44, no microfilmed record may be legally destroyed "until the microfilm copy has been processed and checked with the original for accuracy." Government Records Division staff may examine agency microfilm for compliance prior to destruction of the original records.
- The health care authority may contact the ADAH Government Records Division to request a revision of this RDA. Normally, RDA revisions will be submitted to the Local Government Records Commission every two years. ADAH Government Records Division staff will notify the health care authorities of any commission-approved changes in record keeping requirements that affect all health care authorities.

The staff of the Local Government Records Commission may examine the condition of permanent records maintained in the custody of the health care authority and inspect records destruction documentation. Government Records Division archivists are available to assist the staff in implementing a records management program.

The Local Government Records Commission adopted this Records Disposition Authority on April 26, 2006.

By: _____ Date: _____
Edwin C. Bridges, Chairman, by Tracey Berezansky

Receipt Acknowledged by:

_____ Date: _____
(Health Care Authority Director/Administrator)

_____ Health Care Authority